

## Community Resource List

<p><b>Santa Clara County Association of REALTORS® (SCCAOR)</b>          General Info 408/445-8500          Professional Standards 408/445-5099</p> <p><i>Assisting with Ombudsman services, Mediation, Arbitration and Ethical complaints. Find claim forms and procedures at <a href="http://www.SCCAOR.com">www.SCCAOR.com</a> Click the Dispute Center link.</i></p>	<p><b>Department of Real Estate</b>          510/622-2552          1515 Clay St., Ste. 702          Oakland, CA 94612-1462  <a href="http://www.dre.ca.gov/filecomplnts.htm">www.dre.ca.gov/filecomplnts.htm</a></p> <p><i>To file a complaint against a licensed agent or broker.</i></p>
<p><b>SurePath Financial Solution</b>          (877) 615-7873          info@surepath.cog</p> <p><i>Formally know as Consumer Credit Counseling Service. Credit Counselors will talk to clients about what the Foreclosure and Short Sale process is about and what impact it will have on the client's credit. Free Service – NonProfit</i></p>	<p><b>Project Sentinel</b>          888/324-7468  <a href="http://www.housing.org">www.housing.org</a></p> <p><i>Project Sentinel investigates complaints of housing discrimination; Provides telephone conciliation and formal mediation to resolve disputes; Provides confidential, neutral information to both tenants and landlords; Provides information on low-income rentals.</i></p>
<p><b>Santa Clara County, District Attorney - Real Estate Fraud Unit</b>          408/792-2639          70 West Hedding St, West Wing          San Jose, CA 95110  <a href="http://www.santaclara-da.org">www.santaclara-da.org</a></p> <p><i>Investigates real estate and loan fraud; Prosecutes offenders.</i></p>	<p><b>Don't Borrow Trouble – Silicon Valley</b>          408/283-1284  <a href="http://www.dontborrowtrouble.com">www.dontborrowtrouble.com</a>          Open: Mon – Fri 9:00 – 3:00          Spanish speaking support - M, W, F 9:00 – 1:00</p> <p><i>Organization assisting people with real estate loan troubles.</i></p>
<p><b>Fair Housing Law Project – Law Foundation of Silicon Valley</b>          111 West St. John, Suite 315          San Jose, CA 95113          Predatory lending intake: (408) 280-2435          nuemieg@lawfaoundation.com</p> <p><i>FHLP provides legal assessments and representation to victims of predatory home lending in Santa Clara County.</i></p>	<p><b>CAMB – California Association of Mortgage Brokers</b></p> <p>Cambweb.org</p> <p>Help with predatory lending issues.</p>
<p><b>ForeclosureHelp Center</b>          Call for an appointment 408-794-1242  <a href="http://www.foreclosurehelpscc.org">www.foreclosurehelpscc.org</a></p> <p><i>Information and referrals for foreclosure prevention counseling, legal assistance and housing services.</i></p>	<p><b>Pre-Paid Legal Services, Inc.</b>  <i>For info go to <a href="http://www.sccaor.com">www.sccaor.com</a>, click on Member Services, Affinity programs and scroll to PPL or call 408/445-5099</i></p>

Disclaimer - SCCAOR does not endorse these sources. Please do your own research about the organization to ensure that they will provide the service that you need.

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<p><b>Council on Aging Silicon Valley Fair Lending Project for Seniors</b> 408/350-3229    <i>Shawna Nourzaie</i> 2115 The Alameda San Jose, CA 95126</p>	<p><b>CA Dept. of Consumer Affairs</b> 800/952-5210 <a href="http://www.dca.ca.gov">www.dca.ca.gov</a></p> <p><i>Among other things, the DCA may offer advice and/or assistance to landlords and/or tenants which to obtain info regarding their rights and obligations.</i></p>
<p><b>Santa Clara County, Deputy District Attorney - Elder Abuse Fraud Unit</b> <b>Cherie Bourlard</b> 408/792-2519 70 West Hedding St. West Wing San Jose, CA 95110 <a href="http://www.santaclara-da.org">www.santaclara-da.org</a></p>	<p><b>Office On Aging City of San Jose</b> 408/979-7911 5730 Chambertin Dr. San Jose, CA 95118</p> <p><i>Older Adult Resource Program; Aging services helpline and community resources</i></p>
<p><b>California Mobilehome Resource and Action Association</b> (408) 244-8134</p>	<p><b>Dept. of Housing and Community Development</b> <a href="http://www.hcd.ca.gov/">www.hcd.ca.gov/</a></p> <p><i>Get assistance with Mobile home issues and check on license status.</i></p>
<p><b>JAMS – Judicial Arbitration and Mediation Services</b> <a href="http://www.jamsadr.com/">www.jamsadr.com/</a></p> <p><i>The Resolution Experts, providing the highest quality dispute resolution services to our clients and to our local, national, and global communities.</i></p>	<p><b>Office of Human Relations</b> County Government Center 408/792-2314 2310 N. First St., Ste. 104 San Jose, CA 95131</p> <p><i>Dispute Resolution &amp; Ombuds Program Services.</i></p>
<p><b>Office of Real Estate Appraisers</b> 1102 Q Street, Suite 4100 Sacramento, CA 95814 PHONE: 916-552-9000 FAX: 916-440-7406 <a href="http://www.orea.ca.gov/">http://www.orea.ca.gov/</a></p>	<p><b>Department of Corporations (DOC)</b> 1-866-275-2677 1515 K St., Ste. 200 Sacramento, CA 95817 <a href="http://www.corp.ca.gov">http://www.corp.ca.gov</a></p> <p><i>DOC has enforcement authority over the following laws: Calif. Residential Mort Lending Act; Calif. Finance Lenders Law; Escrow Law.</i></p>
<p><b>American Homeowners Resource Center (HOA)</b> P.O. Box 97 San Juan Capistrano, CA 92693 <a href="http://www.ahrc.com">http://www.ahrc.com</a></p>	<p><b>National Assoc. of Property Inspectors (NAPI)</b> 303 W. Cypress San Antonio, TX 78212 <a href="http://www.napi.lincoln-grad.org">http://www.napi.lincoln-grad.org</a></p>

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