

Real Estate Renewal FAQ's

How do I access additional Continuing Education tests after I have taken Duane Gomer's Live Optional Review? *Each student will get a Student ID and Password which you can use to access your student work center on our website's Student Log-In Page. <https://duanegomer.biz/login/logina.asp>*

How do I get my student ID and Password? *Go to the 4th page in the class outline titled "HOW TO ACCESS YOUR EXAMS" and follow the instructions.*

How many exams are there? *There are 8 exams. One of which—Property Management Success—will be completed in class. The other 7—Agency, Ethics, Trust Fund Handling, Fair Housing, Risk Management, Management and Supervision, Mortgage Lending for the Real Estate Professional —will be available in your Student Work Center.*

How many questions are there on the exam? *There are 20 questions each for Agency, Ethics, Trust Fund Handling, Fair Housing, Risk Management and Management and Supervision. And 30 questions for Mortgage Lending for the Real Estate Professional. .*

What if I don't have time to take all the exams in 3 days, how long do I have? *Your courses are good for one year from the time you registered. You can extend that time for another year by repurchasing the course package at \$40.00.*

Do I have to take each test one day after another? *No, you can spread them out over how many days or months as you like, as long as you are still within the one year enrollment period. We advise to check your expiration date before to make sure you have enough time to renew.*

If I take a test today, do I have to wait another 24 hours before I can take another test? *You may test on the next day as soon as your test buttons are available in your student work center.*

What is the passing score? *You only need 70% to pass.*

How will I know which ones I got wrong? *Unfortunately, we cannot tell you which ones you got wrong without giving out the test questions as well, which is not permitted by DRE.*

What happens if I don't pass an exam? *You will be able to take exam #2 for that course right away. If you don't pass exam #2, then you will need to wait until the next day to test on exam #1 again. Your student work center automatically resets the exam. You may do this as many times as you need until you pass within the one year enrollment period.*

Do I need to print out my certificates of completion? *It is recommended, but not required. For the DRE renewal you will be asked to provide your enrollment date, test date and certificate number listed on each certificate for each course. DRE does not want the certificates, only the information provided on them.*

What if I am unable to print my certificates? *Your certificates will be saved in your student work center for the next 4 years. You can always print or view them later to write down the pertinent information you need to renew your license.*

How do I renew my license once I have completed all my courses? *You can either click on the E-Licensing link on the top right hand side of your Student Work Center, which will take you to DRE's online renewal or you may mail in the appropriate DRE renewal forms. (Salesperson renewal form RE 209 and RE 251, Broker renewal form RE 208, and RE 251, Officer Renewal RE 207 and RE 251)*

Where do I get the renewal forms if I don't want to use DRE's E-Licensing? *You can print off the above listed forms from the DRE website or input this link in your internet browser: <http://www.dre.ca.gov/Forms/> and pull up the forms by number. However, we highly recommend you renew online through DRE's E-licensing or get someone to help you renew online. It is done at once. Mail in can take weeks.*

How much does it cost to renew my license? *On-time Salesperson renewal fee is \$245 and Salesperson Late renewal fee is \$367.00. The Broker on-time renewal fee is \$300 and the late renewal fee is \$450.*

What if I want to mail in a check for my renewal fees? *If you want to pay by check, you will have to mail in your check with the appropriate renewal forms to the address provided on the forms.*

If I use E-licensing to renew, how fast will my license renewal be updated? *It can be renewed and updated as early as the same day. If your license is under a Broker, then your Broker will need to verify your employment. DRE will email your Broker that day and usually as soon as the Broker verifies your employment your license will be updated for another 4 years and you can go back to E-licensing to print your new Real Estate License Certificate.*



Duane Gomer Seminars

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HOW TO ACCESS YOUR EXAMS

Skip to #8 if you have your Student ID and Password. Otherwise:

1. Go to www.DuaneGomer.com. Select Optional Review Attendees in the upper left of the page.
2. Select the City Name for the seminar you attended.
3. Select the date of the seminar you attended.
4. Type in your first and last name as SHOWN BY THE DEPARTMENT OF REAL ESTATE on your license OR your DRE number. DO NOT TYPE IN BOTH.
5. When your information is recognized, you can input your personal, license and company information (if your work address is the same as your home, please input that again for your company address.)
6. Your student ID and password will be displayed. You should write it down. There is a login button at the bottom of the page you can use or you can go to www.DuaneGomer.com and use the Student Login bar on the top right of the page.
7. At the student login, use the Student ID on the top line and the password on the second line to access your personal account.
8. You cannot test on more than 15 hours of exam credits in a day. To complete the remaining course exams, go to www.DuaneGomer.com and select the red Student Login bar on the top right of the page. Use the same Student ID and Password you were given in step 6. This will log you into your personal Student Work Center where you can complete the exams.
9. Certificates can be printed after successful completion of each exam.

Important:

You may begin testing after you have had the materials the required period designated by the DRE. When you log into your student account, a minimum test date will be displayed.

If you have any questions, please contact our office at 800-439-4909 or email info@DuaneGomer.com.

Thank you,

Duane Gomer Inc.